



**North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

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Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Steven Jordan, Director

November 1, 2010

MEMORANDUM

To: Legislative Oversight Committee Members
Commission for MH/DD/SAS
Consumer/Family Advisory Committee Chairs
State Consumer Family Advisory Committee Chairs
Advocacy Organizations and Groups
North Carolina Association of County Commissioners
County Managers
County Board Chairs
North Carolina Council of Community Programs
NC Association of Directors of DSS
State Facility Directors
Area Program Directors
Area Program Board Chairs
DHHS Division Directors
Provider Organizations
MH/DD/SAS Professional Organizations and Groups
MH/DD/SAS Stakeholder Organizations and Groups
Other MH/DD/SAS Stakeholders

From: Steven Jordan 

Re: **Communication Bulletin #115**
NC-TOPPS Outcomes At A Glance Dashboard 2.0



We are pleased to announce the new and improved “*NC-TOPPS Outcomes at a Glance 2.0*” online dashboard. The revised outcomes dashboard now allows the public to view and print graphs, as well as download outcomes data, for all mental health and substance abuse providers participating in NC-TOPPS. The information provided shows current State, LME, and provider information on meaningful outcomes for substance abuse and mental health consumers. The dashboard currently consists of twenty important outcomes measures which include: Alcohol and Drug Use, Physical Health, Employment, Homelessness and Mental Health Symptoms among many others. The online dashboard is updated on a monthly basis. You can access the dashboard by going to the NC DMHDDSAS homepage at <http://www.ncdhhs.gov/mhddsas/index.htm> and clicking on the icon “*NC-TOPPS Outcomes at a Glance 2.0*”.

If you have questions regarding the revised dashboard, please send them via electronic mail to:
ContactDMHQuality@dhhs.nc.gov

cc: Secretary Lanier M. Cansler
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Beth Melcher
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DMH/DD/SAS Management Leadership Team
Shawn Parker
Kaye Holder
Pam Kilpatrick
John Dervin
LME QI Directors
LME Team Liaisons

